



for the RECORD

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IN THIS ISSUE:

Communications Committee.....pg. 1

AACRAO News.....pg. 2

A world without registrars.....pg. 2

AACRAO Speakers.....pg. 3

Campus News.....pg. 4-5

Save the Dates.....pg. 6-7

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C-O-M-M-U-N-I-C-A-T-I-O-N

By Donna Evans, Associate Registrar
Antioch College
Secretary to the Board of Directors
Chair, Communications Committee

Have you ever wondered what is a communications committee? In our profession, we communicate on a daily basis, is this just more talking-or typing?

Well, sort of but a lot more fun over the day-to-day work. Committee members are busy every month collecting materials for the newsletter and maintaining social media. You know, Facebook, Twitter, LinkedIn because we get information no differently than the constituents we serve! The committee is responsible for publicizing all items of interest regarding the business of the Association (Newsletters!!). The committee is also responsible for maintaining the association's Web site and preparing resolutions as directed by the Board of Directors.

The Communications Committee consists of the Board Secretary and additional institutional or honorary members selected by the Immediate Past-President from the pool of committee volunteers. The Newsletter Editor, Listserv Manager, Social Media Coordinator, and the Webmaster are permanent members.

What makes our work fun is reading all of the exciting things happening from campus to campus. Even if you are not on the committee, you can help by sharing promotions, retiree's, new hires, new presidents, new ideas, new software and projects that you are working on. Pictures are always welcome. Add some life to our monthly news and send us seasonal campus scenes to promote the beautiful Ohio campuses. Submit your news to Donna Evans (devans@antiochcollege.org) by the end of the first week of the month to make that month's newsletter.

The Communications Committee met in December to discuss the newsletter rotation schedule for featured articles and highlighting various committees in OACRAO. We will be contacting committee chairs asking for an article much like this one about your committee.

OACRAO's source of strength has always been the individuals who participate in programs, workshops and committees. Remember the Communications Committee next year at the OACRAO Conference as you consider getting more involved as a volunteer; it'll be listed on the infamous golden rod form.

Meet your current Communications Committee Members [HERE](#) on the OACRAO website.

Newsletter Editors - Mollie Miller, Union Institute & University (mollie.miller@myunion.edu) & Cindy Suter, Heidelberg University (csuter@heidelberg.edu)

Signage Contest Continues! How do you direct students & or grab their attention? Send us photos! Email to mollie.miller@myunion.edu.



Membership Prices Cut!

Want more staff to become a part of AACRAO? The price for a membership has been reduced to 50% off which also offers a discount to attend the annual AACRAO conference.

A world without registrars– Follow-up



Last month’s feature article was entitled [A world without registrars](#). We asked for feedback and here is one professional’s thoughts.

By Dave Sauter, university registrar at Miami University

Looking back over four decades of being in this noble profession of higher education, and specifically in "registrar-related work," I have several thoughts which come to mind as I read this article. I should add that I've had the good fortune of meeting Rodney (Dr. Park) on a few occasions, and have had some email correspondence as well. He is a consummate professional, and so reading his thoughts should make us ALL pause.

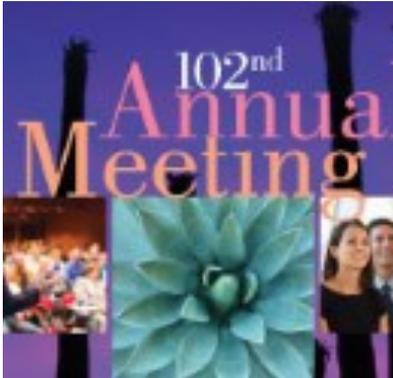
First, when I am asked to describe just what the role of the registrar is, I over-simplify and say three things: (1) Students are recruited, admitted, provided financial assistance if needed, and establish ways to clear fees and meet the financial obligation...then term after term, registrars take over, clear through graduation and into their role as alumni. (2) Registrars will for the most part have as strong a presence as she or he establishes herself or himself...yes, the ebb and flow of "making the class" may make that climb for resources and visibility a bit cloudier, but we need to put ourselves and our offices "out there." (3) Our profession provides the primary academic affairs support - from A to Z - admission assistance clear through graduating with zest at Commencement or in our now-standard "stuffing of the diplomas and transcript" process at Miami University.

Second, I just completed my tenth anniversary as University Registrar at Miami University, having the privilege to be at Miami-Middletown in a director's role overseeing registration, records, and academic advising, followed by University Registrar at both Xavier University and Wright State University, before returning to my alma mater Miami in 2006. Along the way I believe I have not said "no" to change, however have had to often say "no, not now - put that on the bucket list as a to-do" especially in the last decade of shrinking resources.

Continued on page 3

AACRAO Plenary Speakers

AACRAO is thrilled to announce that New York Times Best Selling Author Dave Barry will be in Phoenix as our closing plenary speaker.



Dave Barry has been a professional humorist ever since he discovered that professional humor was a lot easier than working. Join us for an hour of laughter as Barry shares his thoughts on "The World According to Dave."



Opening Plenary Speaker

"Indiana Jones with a Camera: How Edward Curtis Tried to Make Native Americans Live Forever"

Timothy Egan will chronicle the story of Edward Curtis, who at 32 years old, pursued his passion of photographing Native Americans to capture on film the continent's original inhabitants before their old ways disappeared.



Continued from page 2 - A world without registrars

Third, I firmly believe that the ROLE of a registrar will always exist, but having consulted at an institution with one of the results being eliminating the TITLE of registrar, our profession must more firmly hold on to the WHAT of our role and less to the TITLE under which we perform those roles. How many of our peers now have a blended title e.g., AVP and Registrar? How many of our peers have seen silos diminished (academic records are viewed by so many offices) and perhaps even eliminated? How many institutions now have student success initiatives whereby the registrar is now part of a retention effort? (Miami has had "Student Success" in OACRAO President Carol Jones' title for years!...before it became so fashionable.)

Fourth, one of my favorite mantras still hails from my Xavier days in the 1990's, though I've expanded it a bit: my role, indeed everyone's role in higher education, is to help recruit, retain, and graduate students...one student at a time. Although I am removed from most day-to-day student contact, my business card and office website contain the email which comes right to me, and the phone number which comes right to my desk. Due to an awesome staff my phone does not ring often, and challenging situations rarely rise to my attention, but whomever calls/emails me is often surprised to "reach me" or even "have me return an email or phone call."

What does all this mean?...on a daily basis I interject "me" into our office responsibilities, in our divisional conversation (Enrollment Management and Student Success), and across the University (as a University Senator). At my request of University Senate Executive Committee several years ago, one of our office staff is assigned to every significant committee/project in order to "inform the discussion" and represent all who WE represent: students, faculty, staff, alumni, and the community. Often we are ex-officio but ALWAYS we play a key role...so our actions will preserve our continued role in the successes of Miami University.

Yes, we may still have a typewriter (which I have never used); yes, we still have paper processes to eliminate (those are on the bucket list); yes, I will continue to remind us to look at both internal staff for promotion as well as bring some outside talent in (and not everyone will have been in the registrar field); finally, I will continue to insure we are "at the table" and looking out for the good of the institution, as we play a primary role in preserving the integrity of our institution and all of education.

To quote a seasonal favorite, "Yes, Virginia, there is a registrar, who lives in the mainstream of education." So call me the University Registrar, or call me by another title, but at least call me to continue the vital role that we play...if I haven't called you already!

P.S. After writing this I went to the local YMCA where I ended up talking to the staff member on duty...and connected her with an advisor at Miami so she can pursue the MA in Teaching. "One at a time" strikes again!

We Pledge Anew

By David Schneider, registrar at Otterbein University



As many of you likely know by now, after nearly thirteen years in the Registrar's Office at Ohio State I was recently named the new University Registrar at Otterbein University. Personally and professionally, it's a dream come true. My wife (Tara) and I have lived in Westerville for the past three years and so this change has been a welcome opportunity to more firmly entrench ourselves in the community that we love to live in. Oh, and having a round trip commute of just 5 total miles from my driveway to my office is a nice perk, too!

Registrars often joke that no one ever grows up aspiring towards our line of work, and I am no exception. In so many ways I grew up at Ohio State, earning both my undergraduate and graduate degrees there, learning about life, what it means to be a Buckeye, and how to be a successful leader. My time in Ohio State's Registrar's Office was an experience of a lifetime and made me the person that I am today. I can't thank enough my colleagues and friends at OSU who helped me along my way. Leaving them was the hardest part of this transition. From an outsider's perspective I know that Ohio State can seem somewhat mysterious and maybe even a bit chaotic at times, but what those who work there know is that Ohio State is all about the people, close relationships, and an undying sense of community. It was and will continue to be an institution that inspires me, and I will always be a Buckeye.

Probably the most common reaction that I've heard to my recent professional transition is that friends and family never thought I would leave Ohio State. My response is always the same: the opportunity at Otterbein was just too alluring to pass on. What excites me about Otterbein is the great potential that lies within. Otterbein is a forward-thinking institution that is on the precipice of change and shows great promise for the future. For those who aren't familiar with the university, Otterbein was founded by the Church of the United Brethren in Christ in 1847. Named for Philip William Otterbein, the founder of the church, Otterbein was the first institution in the nation to include women as both faculty members and students from its founding. Otterbein is also believed to be amongst the first in the nation to open its doors to students of color. From its inception Otterbein has stood for bold ideals, and that spirit continues on today. As the new University Registrar, I'm very excited to be just a small part of that tradition. But Otterbein, for me, is more than just a great opportunity and a shorter commute, it's a chance to join and lead a great team of colleagues. Many of them have names that OACRAO will find familiar: Cheryl Gloege, Laurie Mayhew, and Hilary Seif, just to name a few. I want to share with you all the sincere appreciation that I have not only for the three I just named, but also for all of the other Otterbein names that OACRAO doesn't know that have made my transition a relatively smooth one. It's been a fun and exciting challenge, and is a professional experience that I look forward to sharing with OACRAO in the coming years.



Colleague Receives Award

Ohio University Registrar Debra Benton and Director of the LGBT Center delfin bautista* were presented the Equity and Inclusion Award at the annual Ohio College Personnel Association Annual Conference on Jan. 22 in Worthington, Ohio, for their work on the recently implemented Preferred Name and Pronoun Policy that officially took effect on June 4, and can be viewed [here](#).

The policy supports students' preferred form of self-identification and provides definitions for – and uses of – recorded names and pronouns. The policy allows any student to list an alternative preferred name and/or gender pronoun across university systems, including course rosters, OIT information, and on educational sites like Blackboard.



According to the OCPA website, the Equity and Inclusion Award is presented to an individual, campus/community program or service who or which has demonstrated creativity, innovation and success in making a significant contribution and impact in the area of multicultural understanding and appreciation.

Benton and bautista were nominated for the award by Jenny Hall-Jones, dean of students and interim vice president for student affairs. She said it is because of their inspiring commitment to diversity and the student body that this policy was shaped, vetted and implemented over the last year.

To read more about the policy in Compass, click [here](#).

For more information about the award, visit the [OCPA website](#)

*delfin bautista prefers the lowercase form of their name and gender neutral pronouns.

SCENE ON CAMPUS



SCENE ON CAMPUS: Wintery Night at Heidelberg University located in Tiffin, Ohio

Photo Submitted by Cindy Suter

CAMPUS NEWS



By Stephanie Brown

Lake County, in Northeast Ohio passed a \$40 million bond issue to be used to expand and renovate Lakeland Community College's Health and Technologies building and Science and Biotechnologies facilities, allowing for the addition of new health related degree programs. Construction will begin later this spring and will take place over the next couple of years.

CALL FOR CAMPUS NEWS

The OACRAO Communications Committee culls upon Institutional Representatives! Send us updates of what's going on in your Admissions and Registrar's Office or campus. Submit news to Donna Evans (devans@antiochcollege.org) by the end of the first week of the month for that month's publication.

Save the date—MARCH



Tuesday, March 22, Ohio AACRAO Dinner

- Attention, those Attending AACRAO -

Plan to join your Ohio colleagues for AACRAO's annual dinner at AACRAO! The Ohio dinner will be held on **Tuesday, March 22nd** at [Cibo Urban Pizzeria](#). A private dining space at Cibo's Carriage House has been reserved, that features a small bar area and patio. Cibo is just a short 15 minute walk from the downtown Phoenix hotel/convention center area, so bring your appetite and join your fellow Ohioans for dinner starting at 7:00pm!

[Register Now, follow this link!](#)

The cost is \$40 per person and includes your dinner along with iced tea, lemonade, and coffee. All other beverages are priced separately. Dinner will include:

APPETIZERS

Pear Salad: organic arugula tossed with balsamic vinaigrette topped with toasted almonds, Asian pears and imported Tuscan pecorino cheese finished with a drizzle of honey

Antipasto Speciale: A mixed dish with prosciutto crudo, bresaola, arugula, parmigiana, roasted red peppers with black olives and capers, cipolle di rosa, fresh mozzarella and grape tomatoes served with a fantasy of olives

ENTREES

A wide variety of Cibo's famous wood-fired artisanal Neapolitan pizzas: Chef's choice

AND

Lasagna

DESSERT

Crepe Nutella with Ice Cream: A warm crepe filled with Nutella, topped with ice cream and sprinkled with powdered sugar



Save the date—APRIL

Friday, April 1

OACRAO Conference Planning Meeting at Mount Carmel College of Nursing, Columbus, Ohio.

Committee Chairs will send additional information to committee members.



Save the date—JULY

Friday, July 29

OACRAO Support Staff Workshop at The Ohio State University, Columbus, Ohio



Save the date—AUGUST

Wednesday-Friday, August 3-5

OACRAO Summer Institute (OSI) at Mohican State Park, Loudonville, Ohio. Applications will be available soon, space is limited.



Save the date—OCTOBER

Wednesday-Friday, October 5-7

90th Annual OACRAO Conference at Deer Creek State Park, Mt. Sterling, Ohio

