



for the RECORD

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Happy May! I believe spring has actually arrived in Ohio! Spring on a college campus means commencement, new student commitments, and the hope of a summer break. I hope we all get one!

Your OACRAO Board is also looking forward to summer as we plan our summer workshops, leadership series, and OSI. First up is the Residency workshop on June 1. You can read more about it and register in the following pages.

We will have an opportunity for you to be involved in an OACRAO event every month of the summer. As I have said before, we want to be the organization that helps you do your daily jobs more efficiently, thoughtfully and more happily, and we are planning workshops, meetings, and sessions with that in mind.

Read on for more info on what's happening with OACRAO!

Enjoy the warmer, sunnier days,
~Beth DaLonzo, OACRAO President

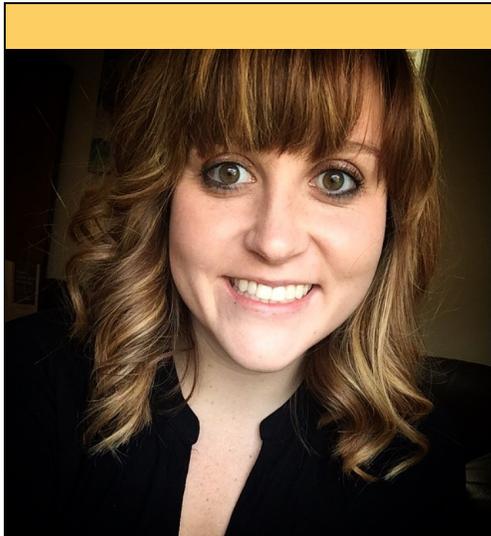


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Member Spotlight



SARAH UNGER

Assistant Director and Transfer Coordinator: Miami University

What do you do at your institution?

I'm currently an Assistant Director and Transfer Coordinator in Miami University's Office of Admission.

How did you come to your current position? Into the Registrar/Admissions world?

I completed my undergraduate degree at Capital University in Columbus. While at Capital, I was extremely involved on campus. A big part of my involvement included working in Capital's Admission Office as both a tour guide and an office worker. Working in the admission office made me realize how passionate I was about helping others pursue their college degree. As a first generation college student, I didn't have a lot of help with the college admission process, so working in admissions gives me the opportunity to help other students who may be struggling with the process or are just not sure who to go to for questions.

Working with transfer students specifically was something that I fell into when I started working at Miami. I had never worked with transfer students before this position, but I quickly fell in love with the population. Transfer students are unique in the fact that they are all so different. They have challenged me to reach beyond just knowing surface information about the university to truly learning a little bit about everything. I feel like the students that I am working with are constantly helping me to continue to learn more about Miami just through their questions.

What do you like to do when you're not at work?

When I'm not at work, I really enjoy relaxing with a book, having game nights or exploring new breweries and wineries with friends, visiting my family, as well as spending time outside with my dog, Cooper. I'm also a huge foodie, so trying out new restaurants or recipes is always something I enjoy. Although when it comes to cooking, I'm definitely a better baker than I am a chef.

Name your favorite TV show?

My favorite TV show of the moment would have to be "This is Us." It just has that way of capturing your heart, but being so real to life at the same time. I'll admit that I am also a longtime fan of Grey's Anatomy (14 seasons and counting)!

What's your favorite fictional world and character?

While I don't have a favorite character, my favorite fictional world would definitely be Hogwarts! I'm excited that Universal Studios has actually brought it to life because I'm going to be visiting in October!

Name a good habit that you have.

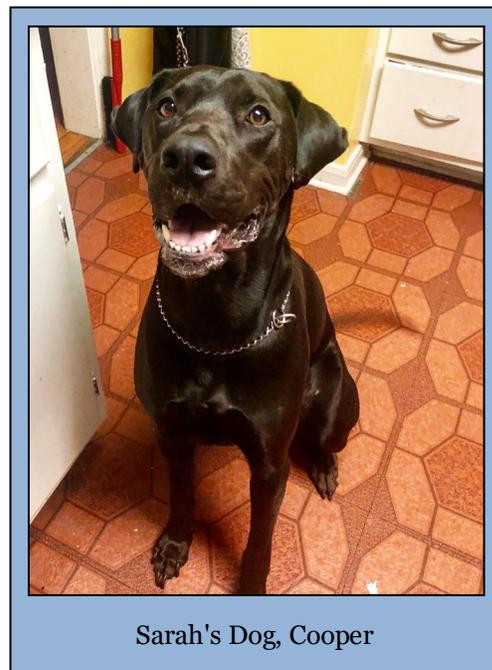
For the most part, I like to stay really positive! I feel like when you try to look at everything in a positive light, it makes everything around you just a little happier.

Where are you originally from?

I'm originally from Baltimore, Ohio, which is a small village outside of Columbus.

What's in your fridge right now?

A little bit of everything! I've been traveling a lot this semester, so my fridge is a hodgepodge of actual ingredients, staples, and leftovers. I also have some Guaraná soda that I really enjoyed when I went to Brazil and was able to find at Jungle Jim's!



Sarah's Dog, Cooper

Residency Workshop

Mark Your Calendar!

What: OACRAO Residency Workshop

When: Friday, June 1; 9:30AM – 3:00PM

Where: The Ohio State University; Student Academic Services Building

*The fee for this workshop is \$60 and includes lunch.

Registration is now open for the 2018 OACRAO Residency Workshop. Two residency officers will lead the panel, a representative from a Community College and 4-year university. Michelle Chavanne from the Ohio Department of Higher Education for the Residency Workshop will be in attendance, as well.

This workshop is appropriate for those new to the profession as well as ‘seasoned’ residency officers. Expect much discussion and information to take back to your offices! It will provide a fantastic opportunity to meet with colleagues from Ohio’s state institutions to discuss residency issues. The day will include:

- An Overview of Residency
- A panel discussion on Residency Issues, Policies, Procedures and Improvements
- An opportunity for Residency Q&A with a representative from the Ohio Department of Higher Education

Use the following [link](#) to register. Please pass this on to others in your office who may benefit from the day. You have the opportunity to ask questions ahead of time. Please use this [link](#) to submit your questions that you do not want to forget!

~Molly McDermott, Associate Registrar, University of Cincinnati

Ohio Dinner



I am pleased to report that 26 of the Ohioans whom attended the Orlando AACRAO Conference in March, met their colleagues for an event on March 27th. The event was held at the lovely Cooper’s Hawk Winery on International Drive. Great food and conversation was had by all! No one left hungry, as there was plenty of great food from appetizers to desserts. We even had take-out containers for those who wished to take some for a midnight snack.

Some Ohioans even got to enjoy a unique transportation experience as they shared a ride in a van that felt like it was right out of the 70’s, complete with a disco ball and lights. We Ohioans always know how to have fun!



Keep an eye out in the upcoming newsletter for information on our next adventure, you should join us!

~Sue Shepherd, OACRAO – President Elect

LAC Update

The LAC Committee met on April 13th at Sawmill Creek. We are so excited for this year's conference venue. Sawmill Creek is a beautiful space. A couple spoilers: for our Tuesday afternoon activity there will be a winery tour, shuttles are provided! You should also begin to look in your attic or closet for your best 80's outfit. We are having an 80's night on Thursday. We will have many other great activities for networking and learning from your peers. Now is a great time to book your room at Sawmill Creek. The link for Sawmill Creek is below. Make sure that you mention you are with OACRAO when reserving your room. Registration for the conference will be up soon. We look forward to seeing you [there!](#)

~Your LAC Co-Chairs
Heather Pritchard & Chris Dorsten



Save the Dates

OACRAO Summer Institute*

Mohican State Park

August 1-3, 2018

*Registration coming soon

OACRAO Annual Conference

Sawmill Creek Resort

October 3-5, 2018

Cross-Campus Cross-Training

In 2011, during my annual performance review, my boss asked me, "what do you want to be when you grow up?" With over 20 years of registrar experience at the time, I thought he was kidding. As our discussion continued, I realized he was offering me an incredible opportunity, a chance to explore a different area of higher education outside of the registrar world while still working in the Registrar's Office. I suggested the Office of Student Financial Assistance as I knew much of the work in our office impacted their business processes, and I had some concerns about how long standing university practices could possibly be compliant with federal aid regulations.

With the blessing of the SFA Director, I began spending 1 day per week embedded with the financial aid staff. Over the course of a year I worked closely with them to learn the nuts and bolts of federal financial aid regulations and to review university processes and practices, some of which we came to mutually agree were questionable. As a result of this collaboration, I came to a better understanding of the impact of withdrawals on return of Title IV funds and together we worked for policy and process changes to ensure compliance. When we decided to implement a Compliance Working Group, we also looped in our Bursar's Office so their perspective could be considered in policy and process change recommendations.

Through my 'internship' I came to a better appreciation for the work of the SFA and Bursar staff. I was able to demystify for them just what it is we registrars do, and we all came to a heightened level of respect for each other's roles in the lives of students. I am grateful to my boss for having the vision to see how important this internship was to me personally and professionally, and how valuable it is to the University to broaden staff knowledge through departmental cross-over training experiences. If there are other areas of your university that you would like to learn more about, I strongly encourage you to visit the idea of a professional internship with your boss!

~Amanda (Mandy) Euen, Senior Associate Registrar for Enrollment Services,
Miami University

