



for the RECORD

July 2017 Vol. 4 No. 7

Get Involved with the Professional Development Committee!

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Submitted by Bob Bulow, Associate Registrar for Tech & Comm, Ohio University



If you are an OACRAO member (seasoned or brand new) looking for a way to get more involved, the Professional Development Committee ([click here](#) for Committee Membership) might be just the thing for you. As a sub-committee of the Program Committee, this group works hard each year to plan and develop a slate of sessions for the annual conference, comprising topics in general areas such as office management, office organization, and member professional development. The work starts in the early spring by brainstorming session proposals, compiling ideas and feedback from colleagues, and formulating a list of well-developed ideas for which presenters will be found. Some committee members will be qualified and feel comfortable presenting on these sessions, and some members will help coordinate finding others to present.

That is one of the wonderful things about this committee: Everyone has something to contribute. If you are new and finding your way, tell everyone what you want to learn. If you are a seasoned veteran, share your knowledge with others. If you are just a friendly person who wants to meet more people and network, join the committee to do that (but do some work, too!).

The intent is truly to develop sessions that are valuable for all members of OACRAO, regardless of years of experience, level in your organization, or professional focus. This year we have some fantastic sessions planned for the annual conference. We hope to see you in October to enjoy some of our sessions, such as: How Does Implicit Bias Impact Your Decision-Making?; Things Your Mother Never Taught You; Implementing a (Minor?) Reorganization in Your Office; The Four Seasons of Admissions/Registrars: New, Progressing Along, Peaking, and Sustaining; and Being Positive in Negative Situations - Leading with Your Heart.

Social Media!



Like us on Facebook

Follow us on twitter

Newsletter Editors: Cindy Suter, Heidelberg University (csuter@heidelberg.edu) & Michelle Livingston (mlivingston@mccn.edu)

Call for UPDATES! Submit news to Donna Evans (devans@antiochcollege.org) by the end of the first week of the month for that month's publication

MEET THE NEW OACRAO WEBSITE EDITOR!

Paula Collier is the Senior Office Associate in the Office of the Registrar at Columbus State Community College

I am a married mother of two (grown) children and I have a grandson that I absolutely adore (first and only grandchild). My 29th wedding anniversary is July 25th! I also have two rescued furbabies: Buddy, our lhasa-mix dog and Tyron, our grey tiger kitty. My father was a bluegrass musician that performed on the Grand Ole Opry and he owned a recording studio for many years. I grew up working in the studio and was exposed to many different genres of music.

What do you do at Columbus State Community College?

I am the Senior Office Associate in the Office of the Registrar. I am the first contact for students who have questions about our processes or need assistance. I maintain the department's web pages, create and update our forms, such as Registration Form, Petition to Graduate, Residency Re-classification Packet and many more. I also assist with organizing and working at our graduation ceremonies. I have many other responsibilities that fill my days but are too numerous to list here.



How did you come to your current position?

I originally started as a temporary employee through an agency in 2001, covering for the position for which I was hired a few months later. It was very chaotic at first, as there was a lot of transition taking place in the office during that time, but there were some wonderful people that stepped up to help me. That is the wonderful thing about Columbus State. You can count on the college community to be there for you. I love my job and am now celebrating 16 years with Columbus State.

Did you attend the October 2016 OACRAO Conference? What did you take away from it?

Unfortunately, I was unable to attend the conference last year, although our Registrar did attend and shared the wonderful things she learned there. Though I did volunteer to be on the Communications Committee and now working as one of the website editors for OACRAO.

Outside of work, what do you like to do?

I am an avid reader. Many of my colleagues at Columbus State tease me about always seeing me with a book in my hands. My favorite genres are science fiction, science fantasy and fantasy. I also like to play online video games like World of Warcraft. My favorite activity is spending time with my family!

Are you originally from Ohio?

I am a very proud Buckeye!! I was born and raised right here in Columbus. I did live in Florida, where my husband is from, for about two years. Our daughter was born there. I was seven months along with our son when we moved back. Although the move was not fun, I was very glad to be back home.

REGISTRATION IS OPEN



Registration is open for this year's conference October 4th – 6th at Mohican Lodge and Conference Center - Branching out with OACRAO.

[Click here](#) to register!

Please contact Stephanie Giese, giese.17@osu.edu or Jeannine Shambaugh, Jean-nine.Shambaugh@aultman.com if you have any questions.

OACRAO PRE-CONFERENCE WORKSHOPS

Wednesday, October 4th

9:30am - 12:00pm

The Transfer Experience in Ohio

Today's transfer students arrive on our campuses with an eclectic assortment of prior learning experiences. Regardless of their background, these students face a variety of challenges as they transition between our institutions and attempt to transfer in work taken at the secondary level such as AP and CTAGs. How we prepare our institutions to welcome transfer students will ultimately help to alleviate the student frustrations that negatively impact the college experience. Join us for a workshop where you will gain knowledge on Ohio Department of Higher Education (ODHE) initiatives "alphabet soup," focus on the benefits of Transferology, understand the importance of course applicability, and strategize for effective communication with transfer students. *Presenters: Ohio Department of Higher Education, Miami University, and Ohio Northern University colleagues.*

Emotional Intelligence

Emotional intelligence is the personal awareness that emotions can drive our behavior and impact others, both positively and negatively. In this workshop we will learn how to manage both our own emotions and those of others, especially during times where we find ourselves in high leverage situations. Our time will be focused on understanding the emotional intelligence model and its core competencies. This workshop you will leave with the ability to identify, use, understand, and manage your own emotions to benefit your daily interactions with others, and increase your transparency. *Presenter: Renee Romine, Kent State University*

OCCR ANNUAL MEETING

The Columbus State Community College Office of the Registrar hosted the annual Ohio Community College Registrars Meeting. Registrars from around the state gathered to discuss institutional and best practices for College Credit Plus, Residency for Tuition Purposes, Graduation Practices, Posthumous Graduates, Fresh Start/Forgiveness and more. The discussions were lively and important information was shared among the institutions in order to promote process and program efficiencies.

Columbus State's Registrar, Dr. Regina L. Randall founded the OCCR in 2013. The purpose of the OCCR is to share information and practices that affect community colleges and to promote partnerships with other organizations such as OACRAO. As many of the members of the OCCR serve on various OACRAO and state government committees, this is a wonderful way to disseminate important information about community colleges as well as how two-year colleges and four-year colleges can work together effectively and efficiently.

Ohio Community
OCCR College Registrars
Your Standards and Practices Resource



OHIO COMMUNITY COLLEGE REGISTRARS ANNUAL MEETING 2017

BACK ROW (L-R): ERIC STEINBERGER, TERRA STATE COMMUNITY COLLEGE; DAVID SHAFFER, OWENS COMMUNITY COLLEGE; KRISTY TAYLOR, MARION TECHNICAL COLLEGE; STEPHANIE BROWN, LAKELAND COMMUNITY COLLEGE; TAMI SHEETS, RIO GRANDE COMMUNITY COLLEGE/UNIVERSITY; VERONICA RINE, CENTAL OHIO TECHNICAL COLLEGE

FRONT ROW (L-R): REGINA L. RANDALL, COLUMBUS STATE COMMUNITY COLLEGE; AMY ADAMS, MARION TECHNICAL COLLEGE; THERESA KOLK-CONNER, ZANE STATE COLLEGE; SUN JAMERSON, LORAIN COUNTY COMMUNITY COLLEGE; ELIZABETH YOUNT, COLUMBUS STATE COMMUNITY COLLEGE

MARK YOUR CALENDAR!

Your OACRAO Board of Directors announce a special summer workshop opportunity designed especially for Registrars and Enrollment Managers. On **Wednesday, August 2**, OACRAO will host AACRAO President Jim Bouse and AACRAO Associate Executive Director Tom Green for a session focused on strategic positioning of colleges and universities, a discussion of concepts and strategies for differentiation and organizing, creating and implementing a Strategic Enrollment Plan.

Wednesday, August 2, 2017

10:00 a.m. – 1:00 p.m.

220 Sullivant Hall

The Ohio State University

[Click here](#) to register!

[Parking](#) available in South Union Parking Garage – **There will be a charge for the day**

This event will be an excellent opportunity for all of OACRAO's membership to engage with leadership from the national organization, as well as professionals from across our state. We look forward to seeing you!

MEET THE SUMMER WORKSHOP SPEAKERS



Jim Bouse is the Director of Enrollment Management Technology and Associate Registrar for Technology at the University of Oregon. He serves on the Student Services and Enrollment Management leadership team and directs a staff that manages the technology infrastructure that supports enrollment management, including ECM, CRM, and electronic records systems. He is always on the lookout for new and interesting ways to utilize technology to further the goals of enrollment management.

Jim recently began his role as President for the American Association of Collegiate Registrars and Admissions Officers (AACRAO). He has previously served on the AACRAO Board of Directors as the VP for Technology, the Pacific Association of Collegiate Registrars and Admissions Officers (PACRAO) and the Oregon Association of Collegiate Registrars and Admissions Officers (OrACRAO). He has presented sessions, webinars and workshops dozens of times at state, regional and national conferences. An outdoor enthusiast, Jim enjoys backpacking with his wife and two daughters and attempting to pass along enjoyment of running, cycling and swimming. Jim received his Bachelor of Science degree from the U.S. Coast Guard Academy and his MBA from Humboldt State University.

Dr. Tom Green brings over 30 years of SEM experience and expertise to AACRAO, where he serves as the Associate Executive Director for Consulting and SEM. He served as dean or vice president of enrollment management at seven institutions, both public and private. Dr. Green led admissions, financial aid, registrar, student accounts, academic advising and support, adult re-entry services and one-stop shop areas, twice serving as director of financial aid. His expertise in SEM planning, recruitment techniques, enrollment marketing and communications, financial aid analysis and resource utilization and student success techniques resulted in enrollment increases, improvements in student profile and retention rates, as well as net revenue.



In 2006, Dr. Green joined AACRAO Consulting and since 2008 has devoted his career full-time to helping institutions reach their enrollment goals. His work has included both private and public institutions, from small private colleges to public flagships, from rural to highly urban, and specializations such as online programs, law schools, Hispanic Serving Institutions and Historically Black Colleges and Universities. His consultations have been performed in every region of the United States, in Canada, the United Kingdom, the Middle East and in Eastern Europe.

As the Association's Associate Executive Director, he oversees all SEM initiatives, including the SEM Conference, content for member professional development, and also serves as Editor-in-Chief of *SEM Quarterly*, AACRAO's peer-reviewed journal of research and practice in the field. He oversees the AACRAO-NASPA partnership on Comprehensive Student Records, a Lumina Foundation-funded initiative on the future of digital student records.

Tom Green holds a bachelor's degree from the University of Iowa, a master's degree from the American Conservatory of Music, where he later began his academic career as a faculty member in music performance, and a Ph.D. in higher education leadership, management and policy from Seton Hall University. He is a frequent speaker and workshop leader at national and international conferences and has published articles and book chapters on a wide variety of SEM issues.

AUGUST - SAVE THE DATE

Join AACRAO President, Jim Bouse
and AACRAO Associate Executive Director of Consulting, Dr. Tom Green on
WEDNESDAY, AUGUST 2, 2017

10:00am—1:00pm at

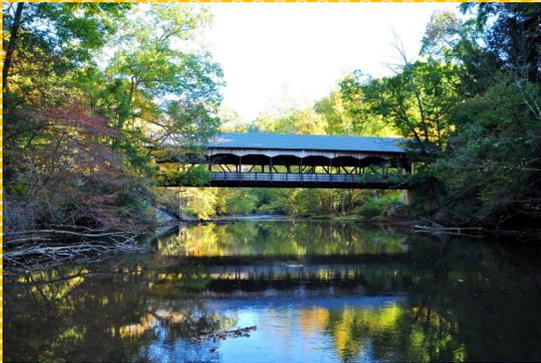
The Ohio State University

220 Sullivant Hall

to discuss Strategic Positioning of Colleges and Universities

[Click here](#) to Register!

OCTOBER - SAVE THE DATE



OACRAO Conference

Mohican State Park

October 4-6, 2017

[Click here](#) to Register!

APRIL 2018 SAVE THE DATE

A A C R A O

104TH
ANNUAL
MEETING

March 25-28, 2018

Orlando World Center Marriott
Orlando, Florida / www.aacrao.org

 **AACRAO**
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