

OACRAO 2023 Session Schedule

Day	Time	Block #	Room 1	Room 2	Room 3
Wednesday	Opening Session	Wendy Merb Brown- Ohio University			
Wednesday	2:00-2:45 PM	1	New Member Session- Cindy Davis	Maintaining the Art of Providing Performance Feedback: A Guide to Productive Conversations- Carlier Myers	Registrar and Data Requests- Deb Benton
Wednesday	3:00-3:45 PM	2	Preparing Your Office for a new SIS Implementation- Wilson Turner	First Time Supervisor's Toolkit- Kathleen Pugh	Abandoning Ship-Chris McNay
Wednesday	4:00-4:45 PM	3	Leveraging AI to Improve Service and Reduce Workload- Jayme Arnett	Collaborations with Key Campus Stakeholders- Rhonda Kitch (AACRAO Representative)	Preparing Your Office for Retirements- Carol Jones
Thursday	8:00-9:30 AM	Town Hall			
Thursday	10:00-10:45	4	Concierge Services vs. Self Service Registration- Becky Cogswell	Team Building in the New Normal- David Schneider and Kathleen Pugh	Empower Students & Administrators With Unified Academic Operations- Patrick Manchester (Coursedog)
Thursday	11:00-11:45	5	Tips and Tricks for Implementing Multi-Term Registration- Bri Lievens and Angie Kiska	All things Onboarding- How to Accelerate Training up a new team member- Jayme Arnett and Wilson Turner	Meeting Students Where They Are: Navigating Pathways to Achieve Financial Goals- Billy Heath (Modern Campus)
Thursday	2:00-2:45	6	Financial Aid 101 for Registrars- Melissa Van Meter	I am a Registrar not an Enrollment Manager! David Schaffer	Goodbye Manual Transcript Data Entry. Hello Data Automation!- Julie Wakefield (Parchment)
Thursday	3:00-3:45	7	Debate: Are there too many colleges in Ohio? Jack Miner and Dan Wilson	Thinking about a Digital One Stop? Bob Bulow	Journey Management: the Evolution of Student Success and Degree Progress- Joe Joelsch (Stellic)

OACRAO 2023 Session Schedule

Friday	9:15-10:00	8	Private School Meeting-Christine Court	Communication Matters Cindy Davis	ATC Update and Roundtable Session- Representatives from the Data Stewards Committee
Friday	10:30-11:15	9	Plenary Session: Serving Diverse Communities Under New State and Federal Regulations- Jack Miner		
Friday	11:30-12:00		Closing Session		