



2009 Summer Workshops

Friday, June 26, 2009

9:30 a.m.—10:00 a.m. Continental Breakfast

10:00 a.m.—3:00 p.m. Workshop (includes lunch)

Support Staff Workshop

This workshop provides an opportunity for front-line staff to get out of the office for some great professional development. Back by popular demand, Brad Myers, University Registrar from Ohio State University, will provide an overview of FERPA, including the 2008 regulatory changes, as well as case studies for workshop participants. Becky Bushey-Miller from Ohio University will provide great information for building a high quality service culture and how to meet the daily services challenges.

Location: Franklin University, Phillips Hall Room 220

Registration Fee: \$50.00

[Register Online Here](#)

For directions to Franklin University, 201 S. Grant Avenue, Columbus, OH 43215:

<http://www.franklin.edu/about-franklin/campus-information/maps-directions/>

Questions should be directed to Debra Benton at bentond@ohio.edu or 740-593-4260.