

From the OACRAO president

Greetings from Northeast Ohio where the Winter of 2007 started out much warmer than normal only to turn to a week of the coldest temperatures of the decade. Here's hoping that you all are safe and warm in your own corners of the state.

The early months of 2007 are busy ones for our organization. Not only do we have our own demands of the beginning of a new quarter or semester, but the Board Retreat was held in late January, the annual planning meeting was held in early February and many of us are off to the AACRAO meeting in Boston at the end of February. I hope to see many of you in Boston!

The Board of Directors deliberated over the critical issues we must face this next year at the annual retreat in Stone Creek, Ohio. As discussed at the annual meeting last November, we have some major budgetary issues to face. Conference costs are increasing significantly, as are general expenses associated with the traditional operation of the organization. Reimbursement costs for mileage and meals for the various committees that keep OACRAO in motion are more than accounting for what we take in from membership dues. The Board is considering several changes to the way we do business in order to cut down on expenses and therefore avoiding a huge increase in membership dues. We also discussed alternatives to conference site selection and conference formats in order to avoid huge increases in conference registration fees. Both of these discussions were influenced by our intent to maintain the quality of activities and offerings we provide for our members. As always we appreciate the hospitality of Ohio Northern University to provide a meeting site for our retreat at a very reasonable price.

Please read the remainder of this newsletter to see what your other officers have to share and to learn a bit about what is happening across the state.

As always, input and advice from all of you is appreciated. We are only as good as the sum of the whole.

Sue Schillings
OACRAO President



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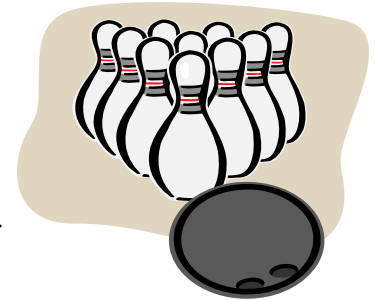
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2006 OACRAO Annual Conference held in Toledo

As we begin planning for the 2007 Conference in Cincinnati it only seems appropriate that we reflect on the 2006 OACRAO Annual Conference held in Toledo. A special thanks to our Hosts and LAC Co-Chairs, Dan Kall and Michelle Rable for a very successful conference. The conference was well attended with over 150 participants and 15 exhibitors. Offering 32 session topics and 7 exhibitor presentations made for a successful conference. The conference got off to a good start with the plenary address given by Barmak Nassirian, AACRAO Associate Executive Director. The Annual Town Meeting took place on Wednesday. President Don Foster presided over the discussion of two important items: the need to amend and update the Bylaws and concerns about the proposed 2007 OACRAO budget. Wednesday evening gave us a chance to enjoy each others company over a delicious meal, followed by the evening entertainment, Jon Hendricks, who is one of the world's favorite jazz vocalists and is considered to be the "Father of Vocalese".

Thursday was our full conference day. This year we indicated which sessions were recommended by the M&M Committee for first time attendees. Also, Thursday was Exhibitor's Day — there were 7 Exhibitor Presentations to attend or 15 exhibitors in Lucas Auditorium to visit. The Recognition Luncheon gave us another chance to visit with each other and the exhibitors, and an opportunity for the Board to recognize and thank all the folks involved in planning a successful conference. We had door prizes throughout the conference which were generously donated by each institution and the Scholarship Silent Auction was going on in the Sandusky Atrium. Thursday evening started with a Reception, following that there was dinner on your own or bowling. I chose bowling! Pizza, salad and soft drinks were offered and then there was BOWLING! Whether you were a participant or a spectator, it was really a lot of fun.



Friday morning started with a Business Breakfast, and there were many items on the agenda: Reports from the Secretary, Treasurer, Nominating & Elections Committee, Budget Committee, Program, Workshops, M&M, Scholarship Committee, Bylaws, recognition of outgoing Board members and Don Foster passing the gavel to incoming President Sue Schillings. This was the first year that we had a drawing for individuals submitting ideas for session topics, and the winner was Eric Davis, Bluffton University. Eric's session topic was on the Post Secondary Enrollment Options program. Congratulations Eric! The conference ended with the Closing Session and speaker Bryan Edwards from Cedar Fair. What an exciting job he has and what an interesting journey he's had along the way working in the amusement industry.

We had a very busy three days! The Toledo Hilton was a great place to hold our conference. A sincere note of thanks to Dan and Michelle and the Local Arrangements Committee for all of your hard work. It isn't easy pulling together and keeping the conference running smoothly, but you did it!

Next stop for OACRAO, - Cincinnati.

Treva Hanseman
VP Programs



Make plans to head south next winter!
OACRAO 2007
 November 7th – 9th
Marriott Kingsgate Conference Hotel
at the University of Cincinnati

For further information about the conference or to be a part of the LAC, contact Wendy at wendy.lambing@uc.edu.
 See you in Cincy!



The OACRAO 2007 conference program planning committees met on Friday, February 9th at Mount Carmel College of Nursing in Columbus. Many thanks to Karen Greene for hosting this event. The program chairs met with their committee members and had a busy morning:

- √ Vice chairs were appointed
- √ 9 session topics for the 2007 conference
- √ Suggested workshops topics for the upcoming year
- √ 3 session topics for 2008 conference

The four program committee chairs and vice chairs are as follows:

Admissions and International Education Committee

Chair: Cindy Suter Vice Chair: Pamela Reeder

Data Management and Research Committee

Chair: Allen Cole Vice Chair: Donna Evans

Professional Development Committee:

Chair: Jennifer York Vice Chair: Joyce Steffan

Records and Registration Committee:

Chair: Janet Duber Vice Chair: Cris Clark

A listing of all committee members can be found starting on page 6. A big thank you to the program chairs, vice chairs and committee members for completing the first step towards building an exciting program for this year's conference.

Treva Hanseman
VP Programs



Historian's Corner

Bell Curves ...November 9, 2007... Drama in the Workplace

Part I: Bell Curves

Thirty-eight of our peers gathered on Friday, February 9th for the OACRAO 2007 Conference Program Planning Meeting. During the introduction of attendees, each of us shared our institutional role, our OACRAO role, and the number of years of higher education experience. I had asked for this last piece of information in preparation for this article.

Together, the thirty-eight of us represented **694** years of experience, with 18.2 years on average. Here is the nearly perfect "bell curve" of experience:

- 1-10 years...8 of us
- 11-20 years...13 of us
- 21-30 years...13 of us
- 31-40 years...4 of us

This tells us a few things:

- ◆ We have a good number of newer professionals to keep us on the move. Kris Coble, Data Analyst at Franklin University, was the newest among us, in his first year!
- ◆ We have an equally strong number of mid-career professionals, 11-20 years, who may vary in actual age but have their work experience in common.
- ◆ Finally, the number of us as "seasoned" professionals with 21 or more years, is a healthy number... since we certainly feel individually healthy, our future is bright. While this "21+" is my category, it is our own OACRAO President Sue Schillings, Director of Admission and Records at Cuyahoga Community College Western Campus, looking ever-youthful, who reminds us that with 36 years of experience she is on top of both her golf game and her professional career.

Congratulations to us as this small percentage of the overall OACRAO population celebrate our 694th birthday! Join a committee and add to the birthday celebrations.

Part II: Friday, November 9th, 2007

Later in this year, Friday, November 9th, we will mark both the end of the 3-day OACRAO Conference and the beginning of our third "Great Lakes Conference" preparation. Every leap year OACRAO combines with some of our neighboring states to return to the tradition of crossing the border for even more development. On Friday the 9th of November the program committees for Ohio will meet to plan for 2008, returning to a tradition of years ago in planning for next year's conference as the current conference draws to a close. We need YOU and your perspective!

All program committees should plan to stay for a tasty and task-y time on Friday November 9th...lunch at noon followed by planning meeting till 2:30. Continuing program committee members...your ongoing evaluation of 2007 is needed, along with input for 2008. New members to OACRAO and those not yet on a program committee...sign up for a committee and help be a part of OACRAO history by convening from noon-2:30 on Friday November 9th, also. You'll be glad you got involved...and then YOU can add to the 694 years of experience!

Part III: Drama in the Workplace

At the February 9th planning meeting, the 2007 conference idea which elicited the loudest response (I think it was a mix of a laugh and a groan!), was one we titled "Drama in the Workplace." Staffing, politics, change, silos, performance...and even gossip and who is having lunch with whom, all lead up to some interesting moments for all of us.

As chair of the session, I'm looking for OACRAO "Drama Kings and Queens" to assist in a fun and fulfilling panel presentation on the topic. If you have drama in your workplace AND insights/measures/successes at "dealing with it," OACRAO needs YOU. Email me your interest and a few ideas and together we'll help OACRAO become drama free, or at least better at coping and moving on!

Dave Sauter
OACRAO Historian

The OACRAO Scholarship *It does make a difference!*

Katie Rapking is an OACRAO Scholarship recipient for Fall Semester 2004. As she completes her 3 years of student staff employment work in Xavier's Office of the Registrar, her outstanding contributions have been publicly recognized.



Each year the Office of the Registrar selects a "student employee of the year" so as to recognize an outstanding leader among our 15 student staff. Katie Rapking is this year's award recipient. Besides her extensive office knowledge of procedures and systems, she tackled special projects like registration tips and FERPA info, each geared toward the student staff as reference and training guides.

Her selection then made Katie a nominee for the overall campus student employment award. So, chosen among all 19 nominees from across campus, Katie was awarded the certificate as this year's overall campus "student employee of the year" via Xavier's Career Services Center.

In representing Xavier, Katie receives a cash prize, and she will be eligible for a nationwide award for the most outstanding student employee of the year. We wish her well in this process. And we at Xavier applaud the OACRAO Scholarship Committee for their insight into Katie's potential as a college student when her application was examined back in the Spring and Summer of 2004!

Allen Cole, Xavier University



Every year at our annual conference we like to recognize the contributions to our profession of those members who are retiring or are leaving to take positions at institutions outside Ohio. If you know of anyone who will have retired or left the state between last year's Toledo conference and the upcoming November 2007 conference in Cincinnati, please forward the name to me (dfoster@otterbein.edu). I will then follow up with the person to obtain a brief historical summary for sharing with our membership at the recognition luncheon. Thanks so much and see you in Cincinnati!

Don Foster
Immediate Past President

OACRAO 2007 Committee Assignments and Appointments

Program Committees

| | | |
|---|--|--------------|
| Admissions and International Education | | Term Expires |
| <i>Suter, Cindy</i> | <i>MedCentral College of Nursing Chair</i> | 2007 |
| Myers, Brad | The Ohio State University | 2007 |
| Singer, Misty | Columbus State Community College | 2007 |
| Ward, Susie | The Ohio State University | 2008 |
| Davis, Cindy | Otterbein College | 2009 |
| Edmondson, Claire | University of Toledo | 2009 |
| Gloege, Cheryl | Otterbein College | 2009 |
| <i>Reeder, Pam</i> | <i>Cuyahoga Community College-Western Vice Chair</i> | 2009 |
| Data Management and Research | | Term Expires |
| <i>Cole, Allen</i> | <i>Xavier University Chair</i> | 2008 |
| <i>Evans, Donna</i> | <i>Antioch College Vice-Chair</i> | 2007 |
| Campbell, Jack | Wittenberg University | 2007 |
| Jolly, Becky | Miami University | 2007 |
| Meyer, Fran | University of Cincinnati | 2007 |
| Shearer, Michael | The Ohio State University | 2007 |
| Stephenoff, Gail | The Ohio State University | 2008 |
| Davis, Glenn | Kent State University | 2009 |
| Coble, Kris | Franklin University | 2009 |
| Jones, Carol | Miami University | 2009 |
| Professional Development | | Term Expires |
| <i>York, Jennifer</i> | <i>Owens Community College Chair</i> | 2007 |
| Kost, Betty | Xavier University | 2007 |
| Pfeifer, Aime | Capital University | 2007 |
| Sestito, Beata | Franklin University | 2007 |
| Shambaugh, Jeannine | Aultman College of Nursing | 2007 |
| Shepherd, Sue | Aultman College of Nursing | 2007 |
| Steffan, Joyce | The Ohio State University | 2007 |
| Egan, Beth | John Carroll University | 2009 |
| Sauter, Dave | Miami University | 2009 |
| Records and Registration | | Term Expires |
| <i>Duber, Janet</i> | <i>Baldwin-Wallace College Chair</i> | 2007 |
| Campbell, Fran | Cedarville University | 2007 |
| Hail, Joyce | Wright State University | 2007 |
| Hoppe, Heather | Mercy College of Northwest Ohio | 2007 |
| Vance, Jerry | The Ohio State University | 2007 |
| Benton, Debra | Ohio University | 2008 |
| Cox, Chris | Bowling Green State University | 2008 |
| Davis, Eric | Bluffton University | 2008 |
| Holland, Mary | Xavier University | 2008 |
| Severns, Mel | Mount Vernon Nazarene University | 2008 |
| Clark, Cris | Central Ohio Technical College | 2009 |
| Dulany, Ann | Franciscan University of Steubenville | 2009 |
| Goodman, Connie | The Ohio State University | 2009 |
| Perry-Lipscomb, Roslyn | Ohio University | 2009 |

Operating Committees

| | | |
|---|---|-----------------------------|
| Audit | | Term Expires |
| Young, Linda | Baldwin-Wallace College, Board Liaison | 2007 |
| Davis, Cindy | Otterbein College | 2007 |
| Sikorski, Sally | Ohio Wesleyan University | 2008 |
| Steele, Amanda | Heidelberg College | 2009 |
| Budget | | Term Expires |
| <i>Young, Linda</i> | <i>Baldwin-Wallace College Chair and President-Elect</i> | 2007 |
| Miner, Jack | The Ohio State University | 2007 |
| Schillings, Sue | Cuyahoga Community College-Western | 2007 |
| By-Laws Committee | | Term Expires |
| <i>Foster, Don</i> | <i>Otterbein College Chair and Immediate Past President</i> | 2007 |
| Davis, Cindy | Otterbein College | 2008 |
| Sikorski, Sally | Ohio Wesleyan University | 2008 |
| Myers, Brad | The Ohio State University | 2009 |
| Communication Committee | | Term Expires |
| <i>Goodman, Connie</i> | <i>The Ohio State University Chair</i> | 2009 |
| Southards, Mary | Kent State University-Stark, Board Liaison | 2007 |
| Groves, Christene | Ohio Dominican University | 2008 |
| Kall, Dan | University of Toledo | 2009 |
| Short, Tom | University of Toledo | 2009 |
| Benton, Debra | Ohio University, | permanent—Webmaster |
| Gloege, Cheryl | Otterbein College, | permanent—Newsletter Editor |
| Local Arrangments, Cincinnati 2007 | | Term Expires |
| <i>Lambing, Wendy</i> | <i>University of Cincinnati Tri-Chair</i> | 2007 |
| <i>McGinnis, Dave</i> | <i>Miami University-Middletown Tri-Chair</i> | 2007 |
| <i>Moore, Lew Rita</i> | <i>Union Institute and University Tri-Chair</i> | 2007 |
| Cole, Allen | Xavier University | 2007 |
| Fredensborg, Gail | University of Cincinnati | 2007 |
| Gardner, Jeff | Wright State University | 2007 |
| Hobler, B.J. | Wright State University | 2007 |
| Hogue, Marian | Wright State University | 2007 |
| Jones, Carol | Miami University | 2007 |
| Mayhew, Laurie | Otterbein College | 2007 |
| Sauter, Dave | Miami University | 2007 |
| Sestito, Beata | Franklin University | 2007 |
| Shambaugh, Jeannine | Aultman College of Nursing | 2007 |
| Shepherd, Sue | Aultman College of Nursing | 2007 |
| Vance, Jerry | The Ohio State University | 2007 |
| Ward, Susie | The Ohio State University | 2007 |
| Whitehead, Pat | Good Samaritan College of Nursing | 2007 |
| Wingham, Fred | Christ College of Nursing | 2007 |
| Wyman, Jane | Good Samaritan College of Nursing | 2007 |

| Membership and Mentoring | | Term Expires |
|---------------------------------|--|--------------|
| <i>Yanchak, Frank</i> | <i>Franklin University</i> | 2007 |
| | <i>Chair and VP Membership Development</i> | |
| Shambaugh, Jeannine | Aultman College of Nursing | 2007 |
| Suter, Cindy | MedCentral College of Nursing | 2007 |
| Waggoner, Laura | Bowling Green State University | 2007 |
| Evans, Donna | Antioch College | 2008 |
| Greene, Karen | Mount Carmel College of Nursing | 2008 |
| Jolly, Becky | Miami University | 2008 |
| Mayhew, Laurie | Otterbein College | 2008 |
| Perman, Katie | Franklin University | 2008 |
| Shearer, Michael | The Ohio State University | 2008 |
| Shepherd, Sue | Aultman College of Nursing | 2008 |
| Ward, Susie | The Ohio State University | 2008 |
| Bihn, Judy | Owens Community College | 2009 |
| Bishop, Lorinda | University of Toledo | 2009 |
| Graves, Cindy | Ohio Dominican University | 2009 |
| Kasunic, Lisa | Stark State College | 2009 |
| Rable, Michelle | Lourdes College | 2009 |
| Sikorski, Sally | Ohio Wesleyan University | 2009 |
| Supinski, Carol | Owens Community College | 2009 |
| Swope, Cindi | Zane State College | 2009 |
| Wyman, Jane | Good Samaritan College of Nursing | 2009 |

| Nominating Committee | | Term Expires |
|-----------------------------|---|--------------|
| <i>Foster, Don</i> | <i>Otterbein College</i> | 2007 |
| | <i>Chair and Immediate Past President</i> | |
| Fredensborg, Gail | University of Cincinnati | 2007 |
| Hogue, Marian | Wright State University | 2007 |
| Myers, Brad | The Ohio State University | 2007 |
| Shearer, Michael | The Ohio State University | 2007 |

| Scholarship Committee | | Term Expires |
|------------------------------|---|--------------|
| <i>Jones, Stacey</i> | <i>Capital University</i> | 2007 |
| | <i>Chair</i> | |
| <i>Schneider, David</i> | <i>The Ohio State University</i> | 2009 |
| | <i>Vice-Chair</i> | |
| Miner, Jack | The Ohio State University, Board Liaison | 2008 |

| Central District | | Term Expires |
|-------------------------|--------------------------------------|--------------|
| <i>Schneider, David</i> | <i>The Ohio State University</i> | 2009 |
| | <i>Team Leader</i> | |
| Greene, Karen | Mount Carmel College of Nursing | 2007 |
| Jump, Jonathan | Methodist Theological School in Ohio | 2007 |
| Couts, Barb | Pontifical College Josephinum | 2008 |
| Repede, Michelle | Ohio Wesleyan University | 2008 |
| Sestito, Beata | Franklin University | 2008 |
| Tarrh, Scott | Mount Vernon Nazarene University | 2008 |

| Northeast District | | Term Expires |
|---------------------------|------------------------------------|--------------|
| <i>Shepherd, Sue</i> | <i>Aultman College of Nursing</i> | 2007 |
| | <i>Team Leader</i> | |
| DiFranco, Kathy | John Carroll University | 2008 |
| Gaviria, Nana | Cuyahoga Community College-Western | 2008 |
| Judge, Michael | Cleveland State University | 2008 |
| Arilson, Barbara | Lake Erie College | 2009 |
| Stimple, Janet | Cleveland State University | 2009 |
| Suter, Cindy | MedCentral College of Nursing | 2009 |

Updates from around the state.....

Xavier University

Michael Svihlik joined the Office of the Registrar as an Information Services Specialist on Dec 18th, after he served for 18 months on special temporary assignment in the office assisting with projects related to the system implementation of Banner. Mike is also graduated from Xavier with a BA degree in Dec 2005.

The year-long celebrations of 175 years as an institution (1831-2006) concluded with the launching of the largest ever Capital Campaign (\$200 mill), which is titled "To See Great Wonders". A huge building project is the cornerstone of this effort. It will add 2 new academic buildings and form a "learning commons". There are several related development projects so as to continue Xavier's attempt to claim and carve a distinct campus environment. Go to www.xavier.edu and follow the link to learn more.

The Ohio State University

University Registrar Brad Myers will receive the Thomas A. Bilger Citation for Service at the American Association of Collegiate Registrars and Admissions Officers' 2007 Annual Meeting in Boston. The award recognizes service to AACRAO and is awarded to a member who has provided outstanding contributions to conferences and programs, special projects, task forces, committee assignments, or other positions. Congratulations Brad!

After nearly 25 years with the Registrar's Office at Ohio State, Mindy Starcher left to begin working with Scrip Safe. She will be with us at AACRAO in Boston and OACRAO in Cincinnati later this year.

Dawn Pascoe rejoined the office after a 7 year absence. Dawn will be a staff assistant for the Administrative area assisting with the development of the new student information system.

Jeff Carson, staff assistant in the Office of Scheduling, was deployed to Iraq for approximately 18 months. Shay Kennedy, a student employee for the past four years joined the office full time as a staff assistant.

Ohio University

The Office of the University Registrar has been given the responsibility for the undergraduate catalog. An Assistant Registrar for Catalog and Scheduling Services will be posted soon. Please check the OACRAO or OHIO website for more information.

Ohio University is in process of evaluating two student information systems (Oracle/Peoplesoft and Sungard/Banner) to determine the appropriate student system solution. Any testimonials or references would be welcome (bentond@ohio.edu).

Ohio University has appointed a task force to study whether the University should change its calendar from quarters to semesters.

Mount Vernon Nazarene University is celebrating the arrival of it's sixth President, Dr. Daniel Martin. Dr. Martin officially began duties on February 1, 2007. The following link provides more information: <http://www.mvnu.edu/news/PressReleases/0607/president.asp>

Wright State University

On February 1, 2007, David Hopkins, former Provost, became President and developed a new Enrollment Management division. The Registrar's Office will join Admissions and Financial Aid in this new division. Many student services offices also successfully implemented a new phone management system in December and January. The Registrar's Office managed an increase of over 2000 calls in the first month of operation -- with a service level above 95%! Best of all, at this writing our Men's Basketball Team is tied for first place in our league, with a recent first-time sell-out for the Butler game (which we won!).

For those attending AACRAO in Boston.....

Dinner for the OACRAO night has been scheduled for Friday, March 2nd at the Solas Irish Pub in the upstairs dining hall, located on Boyleston Rd in the Lenox Hotel.

The website for the Pub is www.solasboston.com. Dinner menu and a tour are provided on the website.

The Board looks forward to seeing everyone in Boston. Should you have any questions on the dinner night, please do not hesitate to contact me.

Frank Yanchak
VP Membership & Mentoring



The OACRAO Newsletter is published three or four times a year by the Ohio Association of Collegiate Registrars and Admissions Officers.
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