



# OACRAO News

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The 2003 Year is upon us, with a new page on the calendar and a new academic term beginning, as well as a new cycle for our Ohio association. I have a few comments to share that build on the events of the annual conference held November 2002 and then I have other observations as I look forward. From the conference, I thank everyone that contributed to making our annual conference a success, especially for those that served on the Local Arrangements Committee. OACRAO really rocked this year in Cleveland. As a visitor myself, I know I enjoyed my time on the shores of Lake Erie. I thank Martha Hicks for her leadership as President this past year, and I wish her well in her new career in alumni relations at The Ohio State University. In my Presidential remarks at the conference, I compared our Ohio association to a flock of geese that fly in the "V" formation to more effectively travel as a group when they move forward. I have the pleasure of serving as the lead goose in our "V" formation for this year. I ask for everyone to find their spot in the "V" as we move our profession into this new century. In this newsletter is the initial listing of OACRAO committee members. I thank those that have volunteered, and I welcome others to come fly with us for this year. As we take turns being at the front of the "V", the group remains strong and is always moving forward. And recall, that everyone in the flock must "honk" from time to time to encourage those in the front of the "V" to keep the pace and maintain the proper direction.



(Cuyahoga Community College - Western). Each has contributed to the successes of OACRAO and flown in the "V". OACRAO thanks each of you. In future newsletters, we plan to profile the retirees and share some of their thoughts and reflections. Also, see the Historian's article in this newsletter for further dialogue regarding retirees and staying in touch with OACRAO.

Looking forward, the new members voted onto the Executive Committee are installed and ready for their new duties. We will hold our 3rd annual Exec retreat Jan 26-28 to further examine and develop the issues facing the association and our profession. Those issues rising to the top for this year include: completing the incorporation process for membership approval, continue membership development efforts and further define the role of this new VP area, stay connected with AACRAO, and prepare for the combined Indiana/Ohio conference coming in Fall 2004. These items are in addition to the primary feature of our association, which is to prepare and hold the annual professional conference and related workshops. See other articles pertaining to the conference program and local arrangements. Dayton and southwestern Ohio will be our hosts for the 2003 conference in November.

I look forward to a productive year. Please continue to "honk" in my direction. *Allen Cole*

OACRAO President 

Each year we also have members that drop from the "V", as in they retire from their institution and leave our flock — i.e. a goose can only fly so high and so long. At our conference we announced 5 members that will be retiring during this school year. They are Bill Jones (Ohio University), Sharon Purvis (Southern State Community College), Jill Russell (Clark State Community College), Sammie Tyree-Cox (Cuyahoga Community College - Metro), and Frank Salak

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## Annual Conference - A Call for Program Proposals

Eleven months to go until next year's annual conference in Dayton, but work is already underway to assemble an excellent array of session topics. We would love to have your input with this endeavor...if there is a topic you would like to see presented, please email me ASAP at [dfoster@otterbein.edu](mailto:dfoster@otterbein.edu). The program will be determined at a planning meeting to be held on February 28 at Mount Carmel College of Nursing in Columbus. If you're a program committee member, please mark this date on your calendar...details will follow later. As food for thought about potential topics, you might browse what the other state and regional associations present at their annual conferences. Here's what to do:

Go to <http://www.aacrao.org/>

1. click the *Non-Members* link (or click the members link if you know your password)
2. click *State & Regional*
3. click *AACRAO Connection with State and Regional Associations*
4. click *Meetings*
5. click *State & Regional Association Annual Meetings*
6. click on the name of the state whose conference you would like to view
7. click the name of the state when it displays Remember...Dayton...Wednesday, November 5 through Friday, November 7, 2003!

Don Foster  
Vice President for Programs



## OACRAO 2003 Conference

Plan now to join your colleagues at OACRAO 2003 November 5-7 at the Crowne Plaza Dayton for the 200th celebration of the great state of Ohio and the 100th anniversary celebration of flight. A highlight of the conference will be "Dinner Under the Wings" at the Air Force Museum, for dinner and a museum tour. A recent USA Today article listed the "10 Great Places to Learn U.S. Military History" and the U.S. Air Force Museum was on the list. Book the dates in November 2003, and check out the website [www.wpafb.af.mil/museum](http://www.wpafb.af.mil/museum).

Until then, HAVE A GOOD FLIGHT!

Bob Kubat & Dave Sauter  
OACRAO 2003 LAC Co-Chairs



## Election Results for 2002-2003

Elections were held at the annual conference for positions becoming vacant due to term expirations. Here's the results:

New members to the Executive Committee include President-Elect, Marian Hogue, Treasure, Kathy DiFranco, Vice-President, Workshops, Amy Adams. Vacancies created by the resignations of President Martha Hicks and Vice President of Membership Development were filled by Dick Carpenter and Mindy Starcher, respectively.

The Nominations and Elections Committee will include Past-Presidents, Brad Myers and Lorinda Bishop. At-Large members are Deb Benton and Beverly Harrington.

Congratulations to each of you!



## OACRAO 2002 Annual Conference Summary



The annual conference was held in Cleveland, Ohio on November 6<sup>th</sup> through the 8<sup>th</sup>. With the addition of half-day registrations available, more than 200 persons were registered to attend all or a portion of the conference.

The Pre-Conference Workshops were well-received and well-attended. The two workshops offered were “The FERPA Doctor Is In...” and “You Want to Transfer What to Where.”

Our plenary speaker was Jane Scott who recently retired from the Plain Dealer after 50 years of writing about music, and most often, about rock and roll. Ms. Scott shared with attendees many of her life experiences dealing with some of the world’s greatest musical performers. She had a very unique style of speaking.

In addition to many informative sessions, there were several opportunities to socialize with colleagues. The Wednesday night dinner began with entertainment by The Absolute Singers, an “A Cappella” group comprised of five students from the Baldwin-Wallace College Conservatory. Their performance was quite entertaining. And, as promised, it was a

wonderfully upbeat program which delighted everyone. Attendees were then encouraged to enjoy the sights and sounds of downtown Cleveland, where there was much to see and do. Some lucky attendees won free tickets to the Rock and Roll Hall of Fame, which was within walking distance of the hotel. Rumor has it that those lucky winners had a great time. The Exhibitors provided a very nice reception at the hotel before Thursday evening’s entertainment at the Great Lakes Science Center. Dinner at the Science Center provided a delicious variety of food before attendees adjourned to the Omnimax Theatre to watch “The Greatest Places.” Afterwards, hundreds of exciting hands-on exhibits were available to see and experience.

Friday’s closing speaker was Denise Reading, Dean of Students, Chief Operating Officer of the Student Affairs Division at Baldwin-Wallace College. Her topic, “Finding Your Creative Energy,” was very energizing, indeed, and was an appropriate way to end the conference.

The charity selected for donations was the Cleveland Foodbank, Inc. Over 200 pounds of non-perishable food items were delivered to this organization on the final day of the conference.

Thanks to those of you who attended and for helping to make the conference a success. Thanks also to the members of the Local Arrangements Committee who gave up so much of their time and energy to plan the conference. We hope to see all of you next year in Dayton.

Laura Finson, Frank Salak &  
Sammie Tyree-Cox  
OACRAO 2002 LAC Co-Chairs





## Historian's Corner

# Making Memories

Part of the blessing (and sometimes curse) about being a bit obsessive is the interest in multi-tasking to the “nth degree.” As OACRAO Historian, this means that when my mind is racing around various topics, an idea emerges for the next article...and so this happened once again, involving Lou and Pat Falkner, former registrars of Wright State University and Sinclair Community College respectively.

Here’s how this article happened. A Wright State University organization hosts a craft show on campus each November, and during my shopping spree a hand tapped my shoulder...it was Lou and Pat. While I see them on campus from time to time, today’s conversation took a different turn. In talking with them about the annual OACRAO 2002 conference and then the 2003 conference in Dayton, they shared with me that they no longer receive anything from OACRAO. They used to, and so replied that I would IMMEDIATELY “do something” and so this article is that “something” as well as contacting OACRAO President Allen Cole.

Individually and collectively, Lou and Pat certainly helped lead OACRAO by “making the memories” we continue to build upon. Along with other retirees and members who have changed professions, they are a wealth of knowledge about our past and thus the basis for the present and foundation for the future. Recall the 2001 conference session in Columbus titled “Is There Life After OACRAO?” hosted by the now retired Jim Noe (Mt. Carmel College of Nursing) and featuring the remarkable insights of Ken Bogard (Miami University) Gene Roller (Wittenberg University), Mary Jean Roach (Ohio Wesleyan University), and Joe Schindler (Columbus State Community College). Those of us attending marveled at their insights into the path they had taken professionally, and the paths (plural!) they were involved in upon

retiring. How did they find the time to work!

How can you be a part of this “memory preservation”? Here is how you can help:

- (1) Find the former registrar and admission staffs from your institution and let us know (contact Ray Elash, OACRAO Secretary, [ray.elash@sinclair.edu](mailto:ray.elash@sinclair.edu)) a name, mailing address, phone, and even an email address. For reference, see pages 64-69 in the OACRAO 2002 Membership Directory as a starting point.
- (2) If you have pieces of OACRAO history that you might want to part with, please send it to me for the files...we are missing some years (recent years, actually, 1995-2000) and so could use directories, notes, conference information, etc.
- (3) Email me ([dave.sauter@wright.edu](mailto:dave.sauter@wright.edu)) about information you need concerning some OACRAO history (I receive one or two emails each month from someone “hunting” for information).
- (4) Email me about some information you feel would be interesting or insightful in future Historian articles.

During my “High Touch” session at the 2002 conference, I invited us to help make the history for the 100<sup>th</sup> anniversary of OACRAO in 2026. Our retiree list will be even longer by then, including yours truly. Being part of a “group” is a human blessing...and so as fellow OACRAO professionals let’s continue to keep track of former members as we embrace future members.

Dave Sauter  
OACRAO Historian



## ..UPDATES....UPDATES....UPDATES....UPDATES....UPDATES..

### **Ohio State University**

- A new grade of “EN” has been instituted effective Autumn Quarter 2002. This grade will be assigned to students who do drop out of a course and do not officially withdraw. This grade and the attached note of date attendance stopped will assist us in complying with federal rulings regarding financial aid eligibility.
- Dr. James Mager, Associate Vice President for Enrollment Services, retired from Ohio State after more than 30 years of service.
- The Office of the University Registrar has made significant progress in moving toward less reliance on paper. We are limiting the publication of the Master Schedule of Classes Bulletin and the Course Description book. To accommodate users, our web services have added better search functions.
- The IVR system has been discontinued due to high costs and limited usage. Students now use the web exclusively for registration, address updates, grades, etc.

### **Ohio University**

- Robert Westbrook is the new Assistant Registrar for Registration and Scheduling. Bob is the former registrar at Marietta College.
- Marge Mowery is the new SIS Testing Manager for the Registrar’s Office. Marge has been at OU for 37 years.
- Robert DeLong was Acting University Registrar while Debra Benton was out on medical leave. Bob has done a tremendous job in Deb’s absence. Thanks, Bob!
- Michael Welch is the new Technical Support Manager in the Registrar’s Office. Some of you may have already met Myke as he has been updating the OACRAO website.
- Jane Pidcock has come out of retirement to help out with special projects in the Registrar’s Office until June 2003.
- Effective Fall Quarter 2002-2003 grade reports and student schedules are no longer mailed to students. Grades and schedules are emailed to all students and

students may retrieve them via the web or telephone.

- Deb Benton’s son Anthony Edward, born August 14, is doing well at Children’s Hospital in Columbus. He is now 9 pounds and has been weaned off of the ventilator.
- Tina Ervin is the new receptionist for the Registrar’s Office.
- Cindy Irwin is the new Registration Supervisor for the Registrar’s Office.
- Inez Stanley-Linscott is the new graduation assistant in the Registrar’s Office.

### **Sinclair Community College**

- Lilly Calderon is the new Hispanic Liaison in the Office of Admissions. She is responsible for outreach initiatives in the Hispanic community and retention initiatives for current Hispanic students at Sinclair.

### **Stark State College**

- Stark State College has changed their website address to [www.Starkstate.edu](http://www.Starkstate.edu). The same for e-mail addresses.
- “Student Access” was launched this past summer. This houses our online schedule of classes, online college catalog, admissions criteria with online application, registration information, registration for classes via the web, interactive degree audit, view grades, and view student schedules and bills.
- On-line payment processing will begin with the Summer 03 term. Beginning with Fall 02 term all students will have access to e-mail.

### **University of Toledo**

- Lorinda L. Bishop is the new University Registrar at The University of Toledo. Lorinda comes to us from Owens Community College where she served as Registrar for 13 years. Since she started her position in October, she has been involved with the implementation of *Web for Faculty and Advisors*, selected as Chair of the Residency Committee, and is active in many committees across campus. The Registrar’s Office is excited and proud to have Lorinda leading our team.

## Membership & Mentoring Update

What a great conference this was for new members and first-time attendees! Tentative counts showed that there were about 90 new members/first-time attendees at OACRAO '02...almost half of those registered for the conference! Kudos to the Membership and Mentoring Committee (M&M's) on the excellent job they did of welcoming our new folks to their very first OACRAO conference. One of the most exciting efforts the committee undertook this year was the implementation of a mentoring program. Special thanks goes out to the 23 "seasoned" OACRAO'ans who volunteered to act as mentors to the 39 new folks who attended the entire three-day conference. The mentors got to meet their "mentee" for the first time at the New Member Lunch on Wednesday and then later that afternoon, the New Member Orientation Session gave our newest OACRAO'ans a chance to meet the Executive Committee and to hear about their role in the organization. Then came the fun...OACRAO Bingo, with a new twist. Prior to the conference, the M&M's solicited biographical information from all of the mentors and the Executive Committee to put in the boxes of the bingo cards. The new folks then had to circulate the room and find the person who fit the characteristics in the box. The new members had a great time working the crowd trying to find the person who fit the biographical information provided. A few of us old-timers learned some interesting things about our OACRAO colleagues as well, such as:



One of our Registrars once kissed a Miss America (hint...he's from Sinclair Community College and a member of the Executive Committee)

Another Registrar was once a lumberjack (hint...she's from Capital University and a new member of the Executive Committee)

A Director of Student Records honeymoon'd with her brother-in-law (hint...she's from the University of Cincinnati and had her fingernails painted like M&M's throughout the conference)

An Assistant Registrar from Miami University is a professional metalsmith (hint...her name is Lucille)

Congratulations to Jane Wyman from the Good Samaritan College of Nursing who was the first to get a Bingo! Jane won a three-day registration to OACRAO '03 in Dayton, Ohio.

Special thanks go out to the M&M Committee for all of their hard work this year and to those of you who volunteered to act as Mentors. I think this was one of our most successful efforts at welcoming new OACRAO'ans! I hope that many more of you will consider volunteering as a mentor for next year's conference. Not only is it a great way to get to know some new people, but you might also learn something interesting about colleagues you have known for years! Email me at [starcher.9@osu.edu](mailto:starcher.9@osu.edu) if you are interested in helping out the M&M's with the mentoring program for OACRAO '03.

Best wishes for a Happy 2003!

Mindy Starcher  
VP Membership Development



## 2002 Workshop Update

Happy New Year! It is hard to believe that it is 2003 and that OACRAO '02 has already come and gone. For those of you who were unable to attend, you missed a wonderful conference with lots of interesting sessions including two excellent pre-conference workshops. Below is a brief synopsis of the workshops:

### *Workshop #1 – The FERPA Doctor is In...*



48 people attended this informative workshop facilitated by Brad Myers, Registrar at The Ohio State University and OACRAO's FERPA "Doctor." Brad provided valuable information on how to ensure your campus is FERPA compliant and updated the audience on some changes to the FERPA regulations in the last couple of years. Workshop participants found the case studies discussion at the end of the workshop particularly helpful!

### *Workshop #2 – You Want to Transfer What to Where???*

20 people attended this workshop on transfer issues that was facilitated by Mindy McNutt-Young from Wright State University. Kathy Newman-Gall (Ohio State University) got the workshop underway by discussing the Ohio Transfer Module. Mindy then continued the discussion by talking about articulation agreements and their use across the state. Ken Dippong and Tony Molina (Cleveland State University) presented on off-site partnership and degree completion programs and the workshop wrapped up with a presentation from George Steele of the Ohio Learning Network.



Don't forget to send our new VP of Workshops (Amy Adams from Capital University) any ideas for Workshops for the coming year!

Mindy Starcher  
VP Workshops, 2000-2002



## **A Note From the Chair About 2003 Workshops**

I look forward to meeting with the rest of the exec committee in January and the program committee meeting in February. At that time, I know some great ideas will be generated for the upcoming workshops. We will be hosting the 4th OACRAO Support Staff Day this summer as well as two pre-conference workshops again in the fall. If anyone has some ideas for workshops, feel free to forward them to me at [aadams@capital.edu](mailto:aadams@capital.edu).

Amy Adams  
VP Workshops



## 2002-2003 Committee Assignments

The following committees have been established for the Year 2003. Terms end at the annual meeting in the year indicated. Thanks to each of you for volunteering. Your commitment of time and resources is what makes OACRAO great!

### Executive Committee

Allen Cole, President	2004
Marian Hogue, President-Elect	2005
Dick Carpenter, Past-President	2003
Ray Elash, Secretary	2003
Kathy DiFranco, Treasurer	2004
Don Foster, Vice-President, Programs	2003
Mindy Starcher, Vice-President of Membership Development	2003
Amy Adams, Vice-President, Workshops	2004

### Admissions and International Education Committee

Gary Schickler, Chair	2003
Vacant, Vice Chair	2004
Lavona See	2004
Jerry Kiel	2004
Jackie Stewart	2004
Kelly Geinger	2005

### Data Management and Research Committee

Sue Lindsay, Chair	2003
Connie Goodman, Vice Chair	2005
Debra Benton	2003
Marge Mowery	2003
Wendy Welday	2003
Stuart Terrass	2004
Laura Finson	2005
Pam Chamar	2005

### Professional Development Committee

Beth Egan, Chair	2003
Michael Shearer, Vice Chair	2004
Dave Sauter	2003
Brad Myers	2004
Jackie Quigley	2004
Joyce Hail	2004
Shari Nogrady	2004
Naomi Theye	2004
Becky Jolly	2004

B.J. Hobler	2004
Heather Hoppe	2004
Cindy Davis	2005

### Records and Registration Committee

Pam Faber, Chair	2004
Vacant, Vice Chair	2004
Fran Campbell	2003
Michael George	2003
Wendy Lambing	2003
Lucille Hautau	2004
Bob Kubat	2005
Linda Young	2005
Mel Severns	2005
Julie Quinones	2005

### Audit Committee

Sally Sikorski, Chair	2005
Marian Hogue, Exec Liaison	2003
Ray Elash	2003
Laurie Mayhew	2004
Steve Midkiff	2005

### Budget Committee

Marian Hogue, Chair	2004
Allen Cole	2003
Kathy DiFranco	2004

### Constitution Committee

Dick Carpenter, Chair	2003
Connie Goodman	
Bev Harrington	
Sally Sikorski	
Michael George	
Stuart Terrass	
Gail Fredensborg	

### Membership and Mentoring Committee

Mindy Starcher, VP Membership Development	2003
Mary Alyce Orahood	2003
Laura Ruwe	2003
Dave Sauter	2003
Lorinda Bishop	2004
Wendy Fahrnbach-Lambing	2004
Brad Myers	2004
Jane Wyman	2005

Frank Yanchak	2005
Donna Evans	2005
Mark Fry	2005
Tom West	2005
Doug Bullemore	2005
Lew Rita Moore	2005
Deb Speck	2005
Jack Miner	2005

**2002 Nominating Committee**

Dick Carpenter, Chair	2002
Lorinda Bishop	2003
Brad Myers	2003
Deb Benton	2003
Beverly Harrington	2003

**Communication Committee**

Cheryl Gloege, Chair	2004
Ray Elash, Exec Liaison	2003
Debra Benton (Web Master)	2003
Connie Goodman (Newsletter)	2003
Cindy Davis	2004
David McGinnis	2004
Ron Bowman	2004

**Resolutions Committee**

Dick Carpenter, Chair	2003
David Axsom	
Tracey Cooper	
Lorinda Bishop	

**Scholarship Committee**

**Central Region**

Jackie Stewart, Leader	2005
Krista Pfeifer	2004
Michael Shearer	2004
Karen Green	2004
Jack Miner	2005

**Northeast Region**

Mary Southards, Co-Chair	2003
Debra Hayes	2003
Denise Walters Dobson	2003
Diane Hoffman	2004
Marian Sofish	2005
Tracey Cooper	2005
Janet Duber	2005
Julie Spotts	2005

**Northwest Region**

Daniel Kall, Leader	2004
Kathy DiFranco	2003
B. J. Surovjak	2004

**Southeast Region**

Sylvia Cunningham, Co-Chair	2003
Michael Whitnable	2004
Mary Ann Fowler	2004
Shari Nogrady	2005

**Southwest Region**

Gail Fredensborg, Leader	2004
Sam Carter	2003
Mary Ann Fowler	2003
David McGinnis	2004
Sue Leach	2005
Wendy Johnson	2005

**Historian**

Dave Sauter

**Government Liaison**

Brad Myers

**Local Arrangements Committee**

Dave Sauter, Co-Chair	2003
Bob Kubat, Co-Chair	2003
B. J. Hobler	2003
Joyce Hail	2003

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